

## Carbean Country Terms and Conditions

Carbean welcomes all its guests but, as a business, it needs to adhere to certain regulations. We have a nominal number of Terms and Conditions (T & C's). These T & C's form part of our booking and payment system and all guests, whether booking on line or phone are required to accept and adhere to these T & C's as a condition of their booking and subsequent stay.

By making a booking you acknowledge your acceptance of these T & C's as an integral part of the confirmation of your booking. A copy of the relevant T & C's can be downloaded by [clicking here.](#)

**The owner reserves the right to ask people to leave if any of the Terms and Conditions are not complied with.**

**Camping guests** can arrive and depart at any time. An indication of times would be appreciated. Please advise when leaving the property.

**Farm Stay guests** can check in from 11am and check out at 10am. We can be flexible on this depending on whether there is another family arriving on your day of departure.

We ask all guests to register with the owner when checking in and out. This is so you can be placed on our Camping Register in the event of an emergency.

### **Receipt of payment.**

All camping and Farm Stay bookings must be made and paid in full in advance of arrival.

Guests must bring receipt of payment with them.

### **Prices, Tariffs and Refunds.**

Prices and tariffs are subject to change without notice.

Refunds will not be given without the approval of the owners. A Camping or Farm Stay "credit" will be given in lieu but must be used within 6 months at which time the money is forfeited. In order to use such credit, you are required to email [bookings@carbeancountry.com.au](mailto:bookings@carbeancountry.com.au) and have the credit approved. This email must then be presented in order to claim credit.

Dissatisfaction with the camping sites or facilities will not be deemed sufficient reason for a refund.

Children under the age of 4 are free.

## **Bins and Rubbish**

Bottles, bottle tops, plastics and tins MUST NOT be burnt, buried or left in your fireplace or campsite. *Aluminium cans only can be crushed and placed in recycling bin labelled "In Aid of Lifelight"*.

Please take all rubbish with you when you leave. Our policy is "What you bring, you take away".

## **Porta Potties and Ablutions**

The burying of abluion effluent is STRICTLY PROHIBITED on Carbean.

## **Generators**

Generators are allowed to be used but must be switched off by 10pm.

## **Fires and Fireplaces**

Campers MUST only use established fireplaces or provided "firepigs" and fires must not be built more than two metre in diameter. This is for safety reasons and open fire restrictions in rural areas.

Firewood is free to all campers. Ensure your fire is extinguished with water prior to departure.

**SMOKING:** Butts must be disposed of responsibly.

**SULLAGE** facilities are not provided on site, therefore sullage water may be disposed of on grass or tree areas.

## **GENERAL**

Four Wheel quads and Motor bikes are strictly prohibited on Carbean.

No shooting is allowed on Carbean.

## **WATER**

**We recommend that you bring drinking water.** At this time only non-potable water is available.

## **DOGS**

Dog owners MUST be responsible for their dogs and they must be restrained at all times. Wildlife and stock MUST NOT be chased by dogs.

## **DRIVING.**

Drive safely according to road conditions at all times. The property is divided by a public road and is used by other vehicles, stock and wildlife.

**CHILDREN.** It is the responsibility of parents or guardians to ensure children are supervised at all times. Parents will be responsible for any costs of repairs resulting from misbehaviour of their children.

## **Family Campsite.**

The guest acknowledges that this is a family orientated campsite and management will not tolerate practices inconsistent with this concept.

- Liquor is to be consumed on your site.
- Firearms are not permitted.
- Offensive behaviour, swearing, drunkenness, fighting, driving under influence of drugs or liquor will not be tolerated.
- Damage to others' property will not be tolerated.
- Illegal drugs, either being used or possession thereof are strictly prohibited.

**POLICE will be contacted in all cases.**